### Role

Healthcare Advisor

#### **About Us**

We are an Irish-owned community-based, growing pharmacy group with 13 branches spread across Dublin, Meath and Wicklow. We strive to provide every customer with excellent advice, care and support from our dedicated team of trained healthcare professionals through working going the extra mile to exceed their expectations. We provide this through our experienced dispensary teams who are highly trained and are always on hand to deal with any query regarding our customers' health, medication or even just some general well-being advice.

We are looking for smart and flexible people to join our fast-paced, collaborative working environment built on compassion, trust and respect.

You will be passionate about going the extra mile to ensure an exceptional customer experience for our customers and to contribute towards maintaining a great place to work for our people.

Join us and you will work with highly experienced, professional people who will work alongside you to support you in your learning and development journey with us.

### Responsibilities

- High levels of Sales, Service & Standards for customers and branch
- Sales responsibility
- A strong knowledge of pharmacy products and services
- Cash management duties
- Adhering to company standards and procedures
- Merchandising and Marketing
- Purchasing and Stock Control as per company policy
- Dealing with sales representatives
- Support colleagues working elsewhere in the branch as needed

## **Skills and Experience**

- Excellent communication and interpersonal skills
- Excellent sales skills and customer service required
- Delivering sales targets
- Friendly and approachable
- Positive attitude
- A helpful and courteous manner
- Willing to work as part of a team
- Qualification in Retail or similar experience
- Pharmacy experience advantageous
- Flexibility to work weekends and bank holidays, when required
- Fluency in English

# **Package**

- Competitive salary
- Quarterly monetary incentives
- Flexible working hours
- Recognition days
- Learning and development opportunities
- Employee discounts
- Corporate social responsibility initiatives
- Company-wide and branch social events

We are an equal opportunities employer. We reserve the right to request an employee to be flexible in his or her duties when the business needs require it.

CV's to be sent to <a href="mailto:careers@dunnepharmacies.ie">careers@dunnepharmacies.ie</a>