



Working hours: Full time – Monday to Friday, no late nights

The Role – Retail Supervisor - Kilbarrack

We are looking for an enthusiastic Retail Supervisor who is a team player, has a positive can-do attitude, to join the Adrian Dunne Pharmacy Group which is one of ***Ireland's Best Workplaces 2023***.

About Us

We are an Irish-owned community-based, growing pharmacy group with 13 branches spread across Dublin, Meath and Wicklow. We strive to provide every customer with excellent advice, care and support from our dedicated team of trained healthcare professionals through working going the extra mile to exceed their expectations. We provide this through our experienced dispensary teams who are highly trained and are always on hand to deal with any query regarding our customers' health, medication or even just some general well-being advice.

We are looking for smart and flexible people to join our fast-paced, collaborative working environment built on compassion, trust and respect.

You will be passionate about going the extra mile to ensure an exceptional customer experience for our customers and to contribute towards maintaining a great place to work for our people.

Join us and you will work with highly experienced, professional people who will work alongside you to support you in your learning and development journey with us.

Responsibilities

- Supervising the front of shop in the Pharmacy including all premium skincare ranges, fragrances, and OTC
- Oversight and responsibility for the branch retail turnover, stock management and profitability to achieve the Group's overall targets
- High levels of Sales, Service & Standards for customers and branch
- Sales and promotions
- A strong knowledge of pharmacy products and services
- Cash management duties
- Adhering to company standards and procedures
- Merchandising and Marketing
- Responsible for the overall ordering, merchandising and selling of stock
- Support colleagues working elsewhere in the branch as needed
- Drive community initiatives

Skills and Experience

- Two years' retail pharmacy experience required
- Excellent communication and interpersonal skills
- Experience in sales of cosmetic brands essential
- Conducting and leading excellent sales skills and customer service required
- Target-driven and sales-focused
- Willing to work as part of a team
- Friendly and approachable
- Positive attitude
- A helpful and courteous manner and Customer focused
- Fluency in English
- Strong organisational and time management skills

- Work on own initiative and make decisions
- Commercially-aware
- Pro-active and energetic demonstrated by prior engagement in community initiatives
- Strong administration skills
- Professional and discreet
- Ability to adhere to and drive exceptional store presentation standards
- Empathy and understanding of our customers and each other

Package

- Competitive salary
- Quarterly monetary incentives
- Employee Awards
- Recognition days
- Company-wide and branch social events
- Learning and development opportunities
- Paid wedding leave
- Long service days
- No late night or Sunday shifts
- Flexible working hours
- Employee Assistance Programme
- Corporate social responsibility initiatives
- Tax efficient travel to work schemes

We are an equal opportunities employer. We reserve the right to request an employee to be flexible in his or her duties when the business needs require it.

Apply through careers@dunnepharmacies.ie